IDD Case Management System
DBHDD Vision

*Easy access* to high-quality care that leads to a life of recovery and independence for the people we serve.

DBHDD Mission

Leading an *accountable and effective continuum of care* to support Georgians with behavioral health challenges, and intellectual and developmental disabilities in a dynamic health care environment.
To further deliver on the Mission and Vision of DBHDD to provide *easy access and accountable and lead an accountable and effective continuum of care* DBHDD has partnered with The Georgia Collaborative ASO to develop a solution which will better support the IDD service delivery system for the State of Georgia.
IDD Case Management System – Benefits

This innovative solution is a web-based IDD Case Management system which provides many benefits to DBHDD and Individuals:

- Integrating disparate systems (e.g. CIS, SIS, HRST, WIS)
- Transitioning from manual process to an electronic system via an online portal
- Transparency between stakeholders (Individuals, families, DBHDD staff, providers and support coordination)
The IDD Case Management system will enhance existing processes:

- **Individuals/Families will be able to track the process in real time**
- **Track an individual from application to GMCF LOC determination**
- **Quickly find individuals using various search criteria**
- **System-generated work queues and notifications.**
- **View/monitor an Individual’s service utilization**
- **Enhancing the reporting of service delivery**

ISP will be tied directly to assessed needs, by electronically populating clinically recommended services and other clinical recommendations.
IDD Case Management System – What is it?

- Application /Pre-eligibility
- Evaluations
- ISP
- PA/Claims (Services)
- Outcomes / Notes
- ISP Annual Review
- Discharge/Inactive
Providers will have access to the Individuals they serve and the services they provide.

Providers will have access to view:
- Demographic record
- Eligibility page
- Evaluations module
- HRST
- ISP
- Authorizations / Claims / Utilization
- Outcome Review
- Prior Authorizations
- Status history information
Providers will have access to the Individuals they serve and the services they provide.

Providers will be able to:
- Search for an individual
- Receive referrals electronically
- View, search, and download documentation
Claims for IDD waiver services will be submitted by providers in the GAMMIS system.

Claims for IDD state funded services will be entered by providers and approved in the ASO.

The system allows only Providers listed in an approved State Funded PA to submit State Funded claims.

Providers will only be able to submit a claim for the Individuals for whom they are authorized to render State Funded services.
IDD Case Management System Preparations

Current activities:

- Building the System
- Communication Planning
- Role Based Training Development
- Developing Role Based User Guides
- Subject Matter Expert Engagement
- User Acceptance Testing Planning
- Change Readiness Review
- Ensuring Integrity of Data
- Developing a Cutover Strategy
BE CAPABLE

October 1, 2018
DBHDD and The Georgia Collaborative will be providing training on the new system in the upcoming months.

You will be notified of the upcoming events via email and announcements will be posted on The Georgia Collaborative website:

- [www.GeorgiaCollaborative.com](http://www.GeorgiaCollaborative.com)

If you are not currently receiving email notifications from The Georgia Collaborative and would like to subscribe, please contact:

- [GACollaborativePR@beaconhealthoptions.com](mailto:GACollaborativePR@beaconhealthoptions.com)
Questions and Feedback
List the eight "rights" of medication administration
Discuss hospital procedure for identifying the right Individual prior to medication administration
Differentiate between common medications that look or sound alike
State the process used to dispense high-risk medication with accuracy
Discuss medication informed consent and involuntary consent when using psychotropic medications

Thank you
The Georgia Collaborative Provider Relations Department
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